

STATE OF IOWA  
DEPARTMENT OF COMMERCE  
UTILITIES BOARD

IN RE:  YEAR 2000 READINESS AMONG IOWA UTILITY COMPANIES	DOCKET NO. NOI-98-2
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**ORDER CLOSING DOCKET**

(Issued March 28, 2000)

On September 29, 1998, the Utilities Board initiated an order of inquiry, identified as Docket No. NOI-98-2, concerning Year 2000 readiness among Iowa utility companies. The inquiry was initiated to assess the public safety and quality of service impacts of Year 2000 (Y2K) technology problems faced by the utility companies and to make Iowa aware of the potential problems that might lead to interruptions in natural gas, electric, telephone, and water service on and after the rollover to the year 2000. Through this NOI process, the Board assessed and encouraged Y2K readiness among Iowa utility companies. Outreach efforts across Iowa were expanded by mailing surveys, initiating roundtable meetings, and issuing monthly newsletters in anticipation of the three major rollover dates: September 8-9, 1999, December 31, 1999-January 1, 2000, and February 28-29, 2000.

The three major rollover dates have now passed. As a result of massive industry effort, critical utility date-sensitive systems have successfully accepted and

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processed 2000 dates. The goal of Y2K reliability has been met and the docket will be closed.

The Board's staff has prepared a final report. The final report discusses all date rollover activities and will be available on the Board's website:

([www.state.ia.us/iub](http://www.state.ia.us/iub)). No further purpose would be served by keeping this docket open, therefore it will be closed.

**IT IS THEREFORE ORDERED:**

Docket No. NOI-98-2 is closed effective the date of this order.

**UTILITIES BOARD**

/s/ Allan T. Thoms

/s/ Susan J. Frye

ATTEST:

/s/ Raymond K. Vawter, Jr.  
Executive Secretary

/s/ Diane Munns

Dated at Des Moines, Iowa, this 28<sup>th</sup> day of March, 2000.